

# Smart Hub

## New User Registration & Payments



**Copper Valley ELECTRIC**  
A Touchstone Energy Cooperative  
Exceptional customer service through safe, reliable, cost-effective electric service and programs.

For up to date outage information call the  
Emergency After Hours: (866) 835-2832

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smart hub PAY NOW

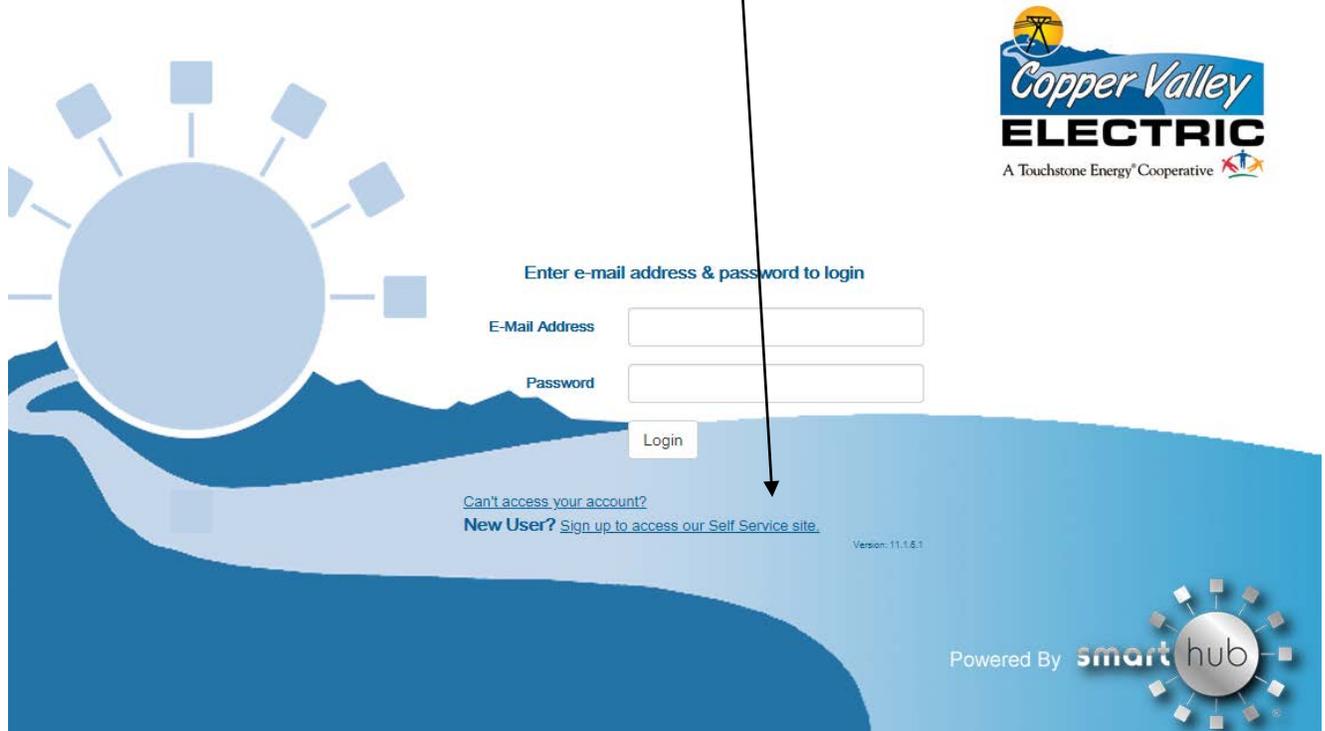
Calculator

us

Copper Valley Electric Association  
PATRICK'S  
HAPPY

1. Visit [www.cvea.org](http://www.cvea.org) and click on "SmartHub"

## 2. If you are not a current user, choose “sign up to access our Self Service site”



The image shows a login page for Copper Valley Electric. The page features a blue background with a stylized sun and mountains on the left. The login form is centered and includes the following elements:

- Header:** "Enter e-mail address & password to login"
- Input Fields:** "E-Mail Address" and "Password" (both with empty text boxes)
- Button:** "Login"
- Links:** "[Can't access your account?](#)" and "**New User?** [Sign up to access our Self Service site.](#)"
- Footer:** "Version: 11.1.6.1" and "Powered By **smart hub**" with a logo.

A black arrow points from the text "sign up to access our Self Service site" in the instruction above to the corresponding link on the page.

**3. Please fill out the new user registration. Your billing account number is located on your monthly electric bill. You can also contact the CVEA office at 822-3211 (Copper Basin) or 835-4301 (Valdez).**

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**New User Registration**

To register as a new user, please enter the following information.

**Billing Account Number**

**Last Name or Business**

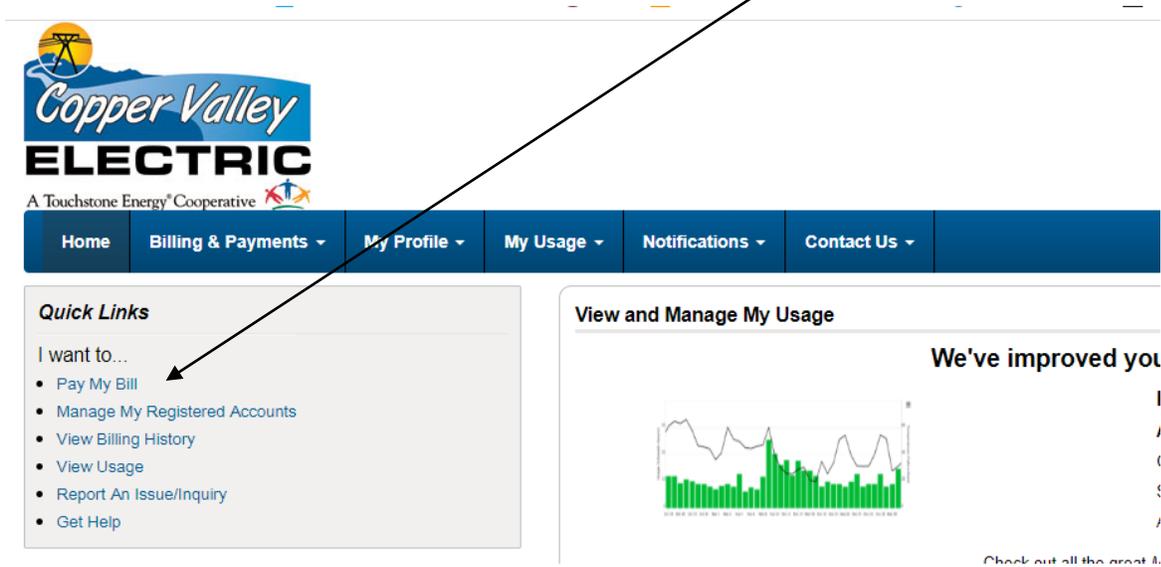
**E-mail Address**

**Confirm E-mail Address**

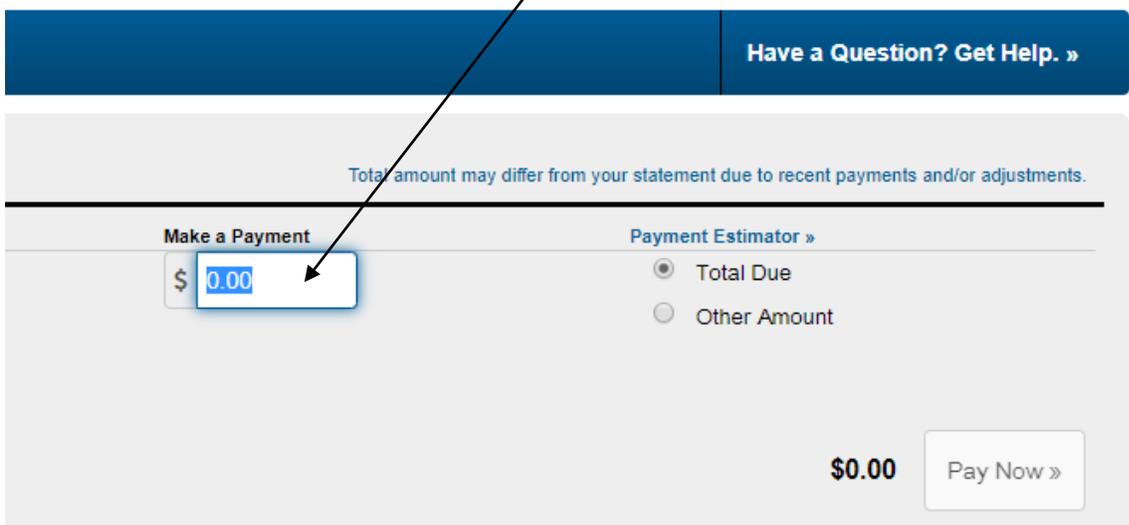
Submit

Cancel

#### 4. Once logged in, choose “pay my bill”



#### 5. Navigate to the right of the screen and enter a dollar amount to pay and then choose “pay now”



**You will be prompted to pay with a credit or debit card already on file, or add a new credit or debit card.**

**For questions please contact CVEA during business hour, Monday through Thursday, 7 am – 6 pm at 822-3211 (Copper Basin) or 835-4301 (Valdez).**