



BUDGET BILLING

Budget Billing is a free service to CVEA residential and small commercial energy members that helps manage cash flow by providing a predictable monthly energy expense.

The budget billing program is designed to minimize large fluctuations in energy bills from season to season (it is not a cost-savings or discount program). The monthly bill is based on an average of the member's previous 12 months' usage, but it may be adjusted for changes in rates or a change in usage.

Enrollment is always open, however, CVEA strongly encourages members to enroll between April and June for best results.

Meters will continue to be read on a monthly basis, and members will continue to receive a monthly bill. The bill will indicate the current kilowatt-hour consumption and the current budget billing amount, as well as the actual amount of the bill.

The budget billing program is available to all year-round residential and small commercial members, based on the following eligibility criteria:

- A. Member has received service at the CVEA location for at least 12 consecutive months
- B. Member must enter program with an account balance of zero or a credit balance

Signing up is easy.

Members can sign up for budget billing anytime, however, CVEA strongly encourages members to enroll between April and June by completing the information below. Participation is not mandatory and may be discontinued by either the member, or CVEA, at any time by written notification. Failure to pay the budget amount due may result in automatic removal of the program.

Budget Billing Request

Name on Account: _____

Email Address: _____ Phone Number: _____

Account Number(s): _____

Signature: _____ Date: _____

You will be contacted regarding your eligibility, either by email or telephone, within three business days.

CVEA Representative's Signature

Date



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Frequently Asked Questions

1. How often is my payment amount reviewed?

The software automatically adjusts the budget amount as needed.

2. How are any adjustments to the budget billing amount handled?

The billing software automatically adjusts the budget amount as needed.

3. What if rates change or fuel prices dramatically change?

The billing software automatically adjusts the budget amount as needed.

4. What information will be displayed on my monthly bill?

The monthly bill of each budget billing program participant shall include the following additional information: actual kilowatt-hour consumption, amount due for actual consumption, budget billing amount due, and accumulated variation in actual versus budget billing amount.

5. Whom do I contact with additional questions?

For additional information regarding the budget billing program, please contact either CVEA office or customerservice@cvea.org