

Paperless Billing
April 2014
Signup Sample

Sign up by May 31, 2014 to receive a \$5 credit on your June bill. In addition there will be a drawing in each district for \$100 credit on your electric bill.

1. Log into your account at www.cvea.org

Copper Valley Electric
A Touchstone Energy Cooperative

HOME ABOUT US COMMUNITY SUPPORT ELECTRICAL SERVICE ENERGY INFO LINKS

CVEA Home Page

There's more to this little card than you think!

Find out what your FREE CVEA Co-op Connections Card can do for you! Visit cvea.org for details!

2. Enter user name and password, if you do not have one... follow the instructions to set this up.

Copper Valley ELECTRIC
A Touchstone Energy Cooperative

CVEA Home Security Policy Help Log On

Welcome to the Copper Valley Electric E-Commerce Site.

* E-mail Address: Enter Email Address Here

* Password: ●●●●●●●●

Submit Reset

- If you are registered enter your e-mail address and password.
- If you are a new user [Click Here to sign up for online account access.](#)
- If you have lost your password [Click Here to retrieve it.](#)

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3. Once logged on... go to the left of the screen and click on stop/start print bill

Copper Valley ELECTRIC
A Tachos Energy Company

CVEA Home
Security Policy
Help
Change My E-mail
Change My Password
Financial Info.
Log Off
Stop/Start Print Bill
Account List/Pay Bill

Account List

Mailing Address:
MELVIN S MATTHEWS
JAMIE L MATTHEWS
P.O. BOX 675
GLENNALLEN, AK 99580
Account Number: 4792

Please Note: If you are using a public computer it is important that you **Log Off** before leaving this site so that others may not access your account information.

Account Information	Service	Balance	Pay?	Pay Amount		Click to View:	View Paper Bill Image
2055292	CB	0.00	<input type="checkbox"/>	0.00	Auto Pay scheduled 03/21/2014	Bill Detail Payment History Billing History	View Paper Bill Image
Service Address: WRONG WAY		Account Total:		\$0.00	Description: END OF COPPERVILLE, LAST ROAD, 1ST LEFT		
<input type="button" value="Pay"/>		Pay Total:		0.00	<input type="button" value="Uncheck All Pay?"/> <input type="button" value="Check All Pay?"/>		

• To pay the total balance, click on 'Pay'
 • To exclude an account or service, uncheck the 'Pay?' checkbox for that item.
 • To change the total you will pay, click in the Pay Amount box for each item and enter the new amount that you want to pay.
 • When you are ready to pay, click on 'Pay'
 • If you have many accounts or services and only want to pay a limited number of them, you can click on 'Uncheck All Pay' and then check the 'Pay?' checkbox for each account or service you want to pay.

4. Read the disclosures associated with going to paperless billing. If you agree, uncheck the “send me a statement by mail” button and click update. You will no longer receive paper statements.

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CVEA Home
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Stop/Start Print Bill
Account List/Pay Bill

Receive Printed Statements

The checkbox for each printed bill statement indicates whether the printed bill statement is being mailed (checked) or not (not checked). Please indicate your selections in the checkbox(es) and click 'Update', or click 'Cancel' to do nothing. By choosing to turn printed bill statements off, you acknowledge that:

- You will no longer receive a printed bill or printed delinquent notice for each indicated account. These correspondence will be sent electronically to the e-mail address that you have provided.
- You will update your email address in a timely manner as changes occur.
- The continuation of electric service to your account is dependent upon receipt of payment by the due dates listed for each account.
- You accept responsibility for making payment on your account even when an e-mail was not received.

Account Number	Selection
2055292	<input checked="" type="checkbox"/> Send Me A Statement By Mail

If you have questions, please contact the front desk at (907)822-3211 (Glennallen) or (907) 835-4301 (Valdez).